



## **DEPARTMENT OF SOCIAL DEVELOPMENT**

### **CARE AND SERVICES TO FAMILIES SERVICE PACKAGE**

#### **1. INTRODUCTION**

The service package includes services provided to children, youth, older persons and people living with disabilities. (This includes social ills that affect the well-functioning of the family like substance abuse, HIV/AIDS, victims of crime and crime prevention).

#### **2. STRATEGIC OBJECTIVES**

##### **STRATEGIC OBJECTIVE 1**

Provide Care and Services to Families

##### **STRATEGIC OBJECTIVE 2**

Provide families with Social Relief of Distress

#### **3. PRINCIPLES**

- Non-judgemental
- Families to participate in decision-making
- Families to be treated with respect and dignity
- Confidentiality

#### **4. VALUES**

- Worth and dignity
- Diversity and Uniqueness the need to belong
- Democracy
- Individualization
- Self-determination
- Acceptance
- Equity
- Accountability
- Professionalism
- Honesty and Integrity
- Fairness and Equity
- Respect and Dignity
- Teamwork and Partnership
- Openness and Transparency
- Innovation
- Quality

#### **5. DEFINITION**

“Family” can be define as an intimate environment in which two or more people:

- Live together in a committed relationship.
- The members see their identity as importantly attached to the group
- The group shares close emotional ties

## **6. LEGISLATIVE FRAMEWORK AND GUIDELINES**

- Constitution of the Republic of South Africa
- Children's Act,
- Child Justice Act,
- Criminal justice Act
- Domestic violence Act
- Certain matters in Divorce Act
- Maintenance Act
- Mediation in certain matters
- South African Schools Act
- Social Assistance Act
- Guideline on SRD
- White paper on families
- Re-unification guideline
- White Paper on Families
- Norms and standards on Families
- Fatherhood strategy

## **7. TYPES OF SERVICES**

Services rendered to individuals and families

### **Therapeutic services**

- Assessment
- Individual counselling
- Debriefing and trauma counselling
- Psychosocial care and support
- Referral to other professionals
- Mediation
- Group counselling
- Play therapy
- Family therapy
- Family group conferences
- Promote family life and strengthen families

### **Developmental programmes**

- Family preservation
- Parenting skills programmes
- Programme to Prevent Conflict and Dispute
- Marriage Preparation and Marriage Enrichment Programme
- Communication Skills Programmes
- Victim empowerment
- Crisis Intervention programmes
- Intense Family Support Programmes
- Alternative Dispute Resolution Programmes

### **After care services**

- Support services to families
- Supervision
- Reconstruction
- Re-unification – reintegration of family members

## **8. REGISTRATION MATTERS**

NPOs rendering a service on Families must comply with the following:

- Social workers and social auxiliary workers are to register with the SACPSS and renew their registration annually.
- Register with NPO and renew their status annually for compliance.
- Signed constitution by the board of directors.
- Names and qualification of all staff members
- Job descriptions of staff.
- Organogram
- Audited statement of the NPO
- Lease agreement, proof of ownership or permission to occupy land.

## **9. PREVENTION AND PROMOTION**

- Prevention and Early Intervention
- Family preservation
- Outreached services
- Education, information and promotion
- Therapeutic programme
- Life skills programme
- Parenting skills programmes
- Diversion programmes
- Early Childhood Development

## **10. INDICATORS**

<b>INDICATOR</b>	<b>TARGET</b>
Number of families participating in family preservation	Individuals and families
Number of family members re-unified with their families	Children and families
Number of families participating in parenting programmes	Children and families
Number of families provided with SRD	Individuals and families